

CITY OF KLAWOCK ALASKA

PO Box 469
Klawock AK 99925

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"Site of the First Salmon Cannery in Alaska"

April 16, 2020

City of Klawock Utility Customer

Dear Utility Customer,

On April 7, 2020, the Klawock City Council approved Ordinance No. 20-03. This ordinance changed section 10.01.240 of the Klawock Municipal Code by outlining new collection procedures for the City staff to follow. The new collection procedure requires the current part of the bill and an additional payment amount on the past due depending on your balance due. We will continue to work you to resolve the past due balance on your account. The minimum payments that we can set up for your payback agreement have changed to the following:

Balance is \$1.00-\$1,000.00	Current billing plus \$75.00 a month
Balance is \$1,000.01-\$2,000.00	Current billing plus \$150.00 a month
Balance is \$2,000.01-\$5,000.00	Current billing plus \$200.00 a month
Balance is over \$5,000.00	Current billing plus \$300.00 a month

We will be working with all of our past due customers to get the new payback agreement forms filled out and signed. Please understand that, at the direction of the City Council, we will be strictly enforcing the new ordinance.

Please make time to contact city staff at (907) 755-2261, to adjust your monthly remittance amount to be in compliance with the new ordinance. We have the following options for you to make your monthly payment:

- 1) We can set up a reoccurring payment by filling out the credit/debit card payment form.
- 2) You can call and make your payment over the phone.
- 3) You can mail a check.

Thank you for your efforts to get your past due account with the City of Klawock current.

Sincerely,

Leslie Isaacs